Our Commitment

For SunGard, sustainability is a matter of values. It is also a matter of competitiveness. Our customers and stakeholders are increasingly affected by sustainability issues such as climate change, energy efficiency and other resource constraints. We are dedicated to sustainable development as an integral part of the way we conduct business.

Our Business and Its Impact

We manage more than 5 million square feet of data center and operations space and about 3.2 million square feet of office space worldwide. Operating these facilities requires a significant amount of energy, which is the primary source of our greenhouse-gas (GHG) emissions.

SunGard has four businesses: Availability Services, Financial Systems, Higher Education and Public Sector.

- SunGard Availability Services operates 60 data centers in North America and Europe. This is SunGard’s largest business in terms of facilities space and energy consumed.
- SunGard Financial Systems supports the accounting and management of more than $25 trillion in investment assets and processes more than 5 million trades each day.
- SunGard Higher Education provides software and technology services to more than 1,600 universities, colleges, campuses, foundations, state systems, central and district offices to support their digital campus.
- SunGard Public Sector provides software and technology services to local government and municipal agencies that serve more than 140 million citizens in North America and the U.K.

Our Carbon Footprint

Our GHG emissions are almost entirely attributable to our use of energy to run our data centers and office facilities. We estimate that SunGard was responsible for 540,000 metric tons of Scope 1 and 2 GHG emissions in 2009 compared to 530,000 metric tons in 2008. This increase in GHG emissions is primarily due to the growth of our managed services business in North America and Europe, which required increased utilization of our existing raised floor space and power upgrades to support dedicated hardware. The increase was partially offset by energy efficiency initiatives in our existing data centers and through reductions of our overall office space as we streamlined our real-estate portfolio.
Our GHG emissions are calculated based on reported energy consumption and energy profiles from data centers and office facilities used to estimate our total carbon footprint.

- More than 75% of GHG emissions originated in the Americas region.
- Nearly 75% of GHG emissions originated in our Availability Services business.
- A majority of our GHG emissions are attributable to data centers, through energy mostly used to power our hardware and for heating and cooling.
- Business travel is the third most significant source of emissions after energy for data centers and offices.

2009 Initiatives

Improving the Energy Efficiency of our Data Centers

In 2009, we continued to focus on reducing the energy consumption in our data centers. One of the key performance indicators we track is the Power Usage Efficiency (PUE) ratio, which indicates how energy efficient our data centers are. We aim for a PUE ratio below 2 for all data centers. As a member of the Green Grid organization, we learn from our peers about energy saving techniques. We also share best practices in energy efficiency and data center design with other companies in a Green IT Working Group facilitated by one of our private equity investors, Kohlberg Kravis Roberts & Company (KKR). In 2009, our Financial Systems business initiated a project to consolidate 25 datacenters into just five data centers, which we anticipate will result in net savings of $5 million over 5 years and a reduction in GHG emissions of nearly 1,000 metric tons yearly.
SUSTAINABILITY

Improving the Energy Efficiency of our Offices

With 3.2 million square feet of office space worldwide, we are making efforts to reduce our energy consumption through more efficient operation, maintenance and use of space. Several of our large offices have undergone energy audits to identify opportunities for energy efficiency. In 2009, we developed an Office Energy Efficiency Handbook to support SunGard facilities managers in implementing energy efficiency initiatives in their offices. We worked with our real-estate manager to optimize the use of our space. By the end of 2009, we were able to reduce our overall real-estate portfolio by 424,000 square feet through consolidations, dispositions and sublets. In New York, we consolidated nine separate offices into one location.

With climate change discussions occurring across the world, the regulatory landscape is likely to evolve in the near future. We are tracking developments with a focus on the U.S. and UK where new regulations relating to carbon reduction are expected. In the UK, 2010 will be the first year we will report under the Carbon Reduction Commitment (CRC) legislation. We have formed a task force to monitor compliance with the new regulations and have performed several energy audits to assess our risk. In 2009, SunGard Public Sector UK implemented energy efficiency initiatives and achieved reductions in electricity consumption of 9% at the Methuen Park office and 12% at the Marshfield office.

Reducing our Emissions from Business Travel

Business travel represents nearly 5% of our footprint including an estimated 20,000 metric tons of Scope 3 GHG emissions generated by air travel in 2009, down from 26,000 metric tons in 2008. The use of virtual meetings, online collaboration tools and video conferencing allows us to reduce the amount of business travel. In 2009, we used 49 million minutes of virtual meetings worldwide.

Reducing Waste and Other Impacts

In addition to GHG emissions, SunGard has an impact on the environment through its use of paper and production of office waste. In an effort to reduce energy and paper use, we have implemented managed print solutions in various offices. We have also implemented a paperless expense reimbursement process in certain of our businesses, and we promote the use of Forest Stewardship Council (FSC)-certified paper.

We have identified IT equipment as the largest source of avoidable waste, and work with vendors such as Dell and HP on appropriate disposal of obsolete equipment. In 2009, we entered into an agreement with Dell to recycle our unwanted IT equipment and computers including laptops, servers and storage devices. Our internal hardware trading site, Wi-bi, also helps reduce the amount of e-waste by reallocating unused hardware that might otherwise be disposed. We also donate end-of-life computers and IT equipment to local charitable organizations. We understand that our impact on the environment extends to our supply chain, so we have implemented a Supplier Code of Conduct, which describes social and ethical responsibilities for our suppliers.
Engaging Our Employees
We understand the critical role that our employees play in helping SunGard become a more sustainable company. We have established a Sustainability Council and working groups that engage SunGard employees in setting the direction for sustainability, and we support local efforts including education sessions and local events such as Earth Day. Our internal micro-blogging platform hosts several groups relating to sustainability where employees can share ideas and converse about important issues.

Addressing our Customers’ Needs
We have new product and service offerings that leverage cloud computing and Software-as-a-Service (SaaS). These technologies are helping our customers run more efficiently and limit their own GHG emissions by using our technology infrastructure.

Our Partnerships
We continue to partner with industry groups, non-governmental organizations, and our private equity investors for expertise and best practices. Our partnerships include the World Business Council for Sustainable Development, the Corporate EcoForum, the Environmental Defense Fund, the Prince’s Rainforest Project, and KKR’s Green Portfolio Program. We are a signatory of the Bali, Poznan and Copenhagen communiqués of the Prince of Wales’s Corporate Leaders Group on Climate Change.

Recognition in 2009
Although we are at the beginning of our journey towards sustainable development, we are pleased to be recognized for our progress. In 2009, Uptime Magazine recognized SunGard as part of its Global Green 100 Corporate Leadership in IT Energy Efficiency awards. In Sweden, Coromatic, a leader in physical IT security and reliable power supply, awarded our new data center located in Sätra, the Green Data Center of the Year award.

Additional information:
Supporting information and materials are available on www.sungard.com. For questions or more information about sustainability at SunGard, please contact ryan.whisnant@sungard.com or max.dufour@sungard.com.