

USING TESTING TO SUSTAIN PERFORMANCE AND COMPETITIVENESS

Companies operating in the financial markets simply cannot afford for their mission critical systems to go down. Having a robust testing process in place prevents such outages, as well as avoiding delays in implementing upgrades and new systems.

Implementing a testing process, however, can be challenging. Test methodologies can be inconsistent. Real-time simulation and end-to-end testing can be difficult to accomplish. Alignment with stakeholders' expectations may be difficult to achieve, and lead to defects on critical functions leaking into production, in spite of all the efforts put in the process, thus undermining the whole initiative. Your organization may simply lack the resources to perform basic testing, or have had to assign the process to business analysts or users that have limited testing knowledge and experience.

Issues like these don't have to derail your crucial testing initiatives. SunGard Global Services offers a broad portfolio of testing services that can help keep vital systems operate efficiently and effectively. Our testing services can help bring applications into production faster, and help provide you with greater confidence in their reliability and performance.

WHAT WE OFFER

Our deep industry experience, product and technology knowledge, and strategic vendor relationships equip us to help you build robust testing processes and quickly resolve testing issues. Our global delivery model, including testing resources in India, China and Tunisia, provides the framework and resources to deliver economical, scalable, secure, and high-quality testing services.

To help ensure rigorous, accurate testing we leverage SunGard's robust repository of processes and best practices of the software development life cycle, including SCRUM, Agile and Waterfall. We protect your software assets through ISO 27001 certified and SAS 70 Type II audit compliant controls and procedures.

For over twenty years, our dedicated consultants have combined business and technology knowhow to serve organizations around the globe. Our people have strong qualifications in PMP and PRINCE2 project management and carry certifications including ISEB, CSTE and ISTQB.

We can also help leverage our internal test assets and IP to accelerate the implementation or upgrade of SunGard products by speeding up the testing process. We have extensive experience with ASQ and open source tools and partnerships with leading tool vendors. Our testing labs feature world-class hardware for high-volume load and stress testing.

OUR SERVICES

Validation services - we offer domain-based test validation expertise. Integration, system, functional, regression and user acceptance testing (UAT) help ensure a stable and meaningful user experience when systems go into general availability. Our extensive array of test library simulators equips us to help you conduct end-to-end testing with real-time simulation. Our Acceptance Test Accelerator framework drives efficiencies in both implementation and regression testing by focusing on core functionalities and the most important tests. The result can be faster time to market for new releases; reduced business risk when systems go live; fewer critical defects, and higher system availability.

Test consulting - employing SunGard's Test Maturity Assessment, we can perform a health check of existing testing practices to uncover performance gaps and impediments, and then support the development of your testing strategies.

Test automation - our keyword driven framework, which complements our validation framework, can reduce the cost of automation, while improving the stability of testing scripts. This opens up new opportunities to decide whether to increase test coverage or to lower the cost of quality.

Specialized testing - we provide an array of services to validate the performance and security of your software implementation, including performance engineering and testing, vulnerability testing, accessibility testing, platform migration and conversion testing, and localization and globalization testing. The result is more dependable system performance, higher transactional output and improved business processing.

Managed services - our dedicated research and development team provides ready access to testing experts with deep experience in financial services, along with extensive knowledge of SunGard products. The center enables us to integrate people, processes and technologies, so helping ensure testing quality throughout the application life cycle.

LET US KNOW HOW WE CAN HELP

Thorough, accurate testing is essential to keeping mission critical business applications operating efficiently and effectively. SunGard Global Services can help you conduct high-quality testing cost efficiently and within the timeframes necessary to achieve your time-to-market objectives.

About SunGard Global Services

SunGard Global Services combines business consulting, technology and professional services for financial services firms, energy companies and corporations. Leveraging SunGard's global delivery model, more than 5,000 employees worldwide help customers manage their complex data needs, optimize end-to-end business processes and assist with systems integration, while providing full application development, maintenance, testing and support services.

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