



SUNGARD AMBIT

Second Wave

MAXIMIZE THE BENEFITS FROM AMBIT CORE BANKING AND SIGN-UP FOR AMBIT SECOND WAVE PROGRAMS

Banks worldwide are continually looking for ways to reduce costs, improve efficiency and deliver measureable and sustainable benefits. Ambit Second Wave is a set of programs that can help your bank enhance operational efficiency, maximize benefits and increase ROI from your installed Ambit Core Banking system.

PERFORMANCE TUNING

The global financial crisis has shaken the faith of retail banking customers and many are now spreading their money across multiple banks in order to reduce personal risk. This opens opportunities for banks to acquire new customers. Furthermore, M&As and cross-regional expansion are causing an increase in branches, electronic channel networks and customer records. Tuning a bank's core system to enhance performance will give it the speed and scalability needed to process a greater number of customer accounts and transactions.

When you enroll your bank in the Performance Tuning program, we will perform a detailed review of the current state of your core system performance. By sharing your bank's growth plans for the next few years, we can focus on capacity planning and performance enhancements. Causes of slow system performance will be identified and your core banking system scalability will be further improved.

Performance Tuning (1 week duration)

Activities

- Review current state of core system performance
- Conduct performance diagnostics
- Design performance tuning plan
- Conduct capacity planning
- Assess upgradability to Version 8.3

Deliverables

- Current State Analysis
- Performance Tuning Plan
- Capacity planning document
- Upgrade Plan (if applicable)

Benefits

- Remove database bottlenecks for improved performance
- Scalable core system to accommodate millions of customer accounts and transactions
- Enhanced STP of transactions across all bank channels



BUSINESS UTILIZATION REVIEW

Competitive and cost pressures are causing successful banks to analyze how they can maximize benefits from their existing IT investments. With tightening IT budgets, banks need to accomplish more with what they have.

When you enroll your bank in the Business Utilization Review program, we will perform a detailed review of your bank's business use of your installed Ambit Core Banking system. We will help you discover additional business value that can be derived from the system that you may not have uncovered. We will assess your bank's usage of system components and recommend business utilization improvements.

Business Utilization Review

(1 week duration)

Activities

- Review licensed system components
- Assess usage of the core system components
- Recommend business utilization improvements

Deliverables

- Business Utilization Report on overall utilization of licensed system components with recommendations for improvements
- Additional system component recommendations

Benefits

- Maximize ROI on core banking investments
- Ensure core system is properly configured for maximum benefit
- Evaluate the benefits of additional system components
- Improve staff efficiency across all bank channels

ADMINISTRATION UPGRADE

Enhanced IT security measures reduce banks' operational risks and enhance a bank's image of stability. Banks cannot afford negative publicity in an economic environment where news of a security breach can quickly turn-off nervous depositors.

When you enroll your bank in the Administration Upgrade program, we will upgrade your Ambit Core Banking system administration module to the latest version. Benefit from an enhanced User Restrictions/Maintenance module, enhanced Log-on Restrictions, an automated Patch Utility, enhanced security management and other improvements.

Administration Upgrade (3-4 week duration)

Activities

- Upgrade to the latest system administration module of Ambit Core Banking

Deliverables

- Enhanced user restrictions/maintenance
- Enhanced log on restrictions
- Automated patch utility
- Enhanced security management

Benefits

- Improved user security setting, traceability and accountability
- Enhanced security features help protect the bank's reputation



SYSTEM TRAINING

The capability of core banking systems to improve operational efficiency depends on the skill of its end users. Operational efficiency is improved when bank users are able to use the system efficiently and effectively.

When you enroll your bank in the System Training program, we will consult with your business or IT managers and create a custom training program for your organization. We will design and deliver the training program. Through this program, you can be assured that your Ambit Core Banking end users are using the system correctly and most efficiently.

System Training (1-4 week duration)

Activities

- Determine training needs
- Design training program
- Deliver training program

Deliverables

- Ensure training participants can use the core system in the most efficient manner
- Training materials and aids for present and future system end-users

Benefits

- Improved operational efficiency as staff skill increases
- Customized training focuses on building core system skills that are most required

USER INTERFACE UPGRADE

Banks that successfully improve their operational efficiency reduce their cost of operations. The road to operational efficiency starts with improved processing of transactions.

When you enroll your bank in the User Interface Upgrade program, we will upgrade your Ambit Core Banking user interface with menu navigator options, which facilitate multiple screen access. Your end-users will be able to access multiple screens simultaneously and access multiple module-related applications simultaneously for improved transaction capture and processing time.

User Interface Upgrade

Activities

- Upgrade Ambit Core Banking user interface

Deliverables

- Improved application look and feel

Benefits

- Faster transaction processing
- Ease of use for staff
- Reduced errors in manual entries



CONTACT US NOW

Our goal is to help our customers maximize gains from their Ambit Core Banking investments. We want to help you surmount the business challenges ahead and succeed. To enroll your bank in any of the Ambit Second Wave programs, please contact:

Global Sales & Support

Tel: +1-800-825-2518

E-mail: ambitinfo@sungard.com

Or send an e-mail directly to:

Bryony Edwards

E-mail: bryony.edwards@sungard.com

ABOUT US

Through a suite of category-leading banking solutions, SunGard's Ambit (www.sungard.com/ambit) delivers banking expertise that already helps over 800 banks in 70 countries around the world achieve their business objectives. Ambit provides solutions for retail, corporate and international private banking as well as bank risk management and performance. Banks around the world can leverage on the strength of a strong Ambit organization focused on helping banks attract and retain customers, become more efficient, capture growth opportunities through innovation and comply with regulations.

Incorporating the System Access solutions, Ambit Retail Banking also aims to provide more relevant, service-oriented and component-based retail banking solutions that can help banks manage increased levels of growth, heightened competition and expanded channel networks.

www.sungard.com/ambit

For more information, contact us at ambitinfo@sungard.com

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SunGard's solutions for banking are used by more than 800 banks in 70 countries including 41 of the world's top 50 banks. SunGard provides a comprehensive core banking solution and best-of-breed point solutions for retail, commercial and private banking, straight through enterprise processing, treasury

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