ENERGY SOLUTIONS SALES & SUPPORT CONTACTS

Sales/Marketing

Tel: +1.713.210.8000
Email: Energy-Marketing@sungard.com

SunGard's Customer Support Contact – North America

Hours of Operation: M-F, 8:00am - 6:00pm CST

For all Solutions except Data Management and Fuels Management
Tel: +1.888.989.4101 or +1.713.210.8296
Support site: http://supportzone.energy.sungard.com/secure/Dashboard.jspa

Data Management (formerly Fame Energy)
Tel: +1.888.989.4101 or +1.713.853.2801
Email: Supportus.dms@sungard.com
Support site: https://customerzone.energy.sungard.com/

Fuels Management (formerly Softworx)
Tel: +1.800.606.2570 or or +1.813.814.2550, x 501
Email: support.softworx@sungard.com
Support site: http://www.energysoftworx.com/support/

SunGard's Customer Support Contact – Europe

Hours of Operation: M-F, 8:00am - 6:00pm UK

Aligne Configurable Risk and Front Office
Phone: + 44 (0) 208 081 2555
Email: supporteurope@energy.sungard.com

Aligne Data Management
Tel: +44 208 081 2468
Email: Supportuk.dms@sungard.com
Support site: https://customerzone.energy.sungard.com/

SunGard's Customer Support Contact – Asia Pacific

Aligne Data Management
Tel: +65 6416 9790
Email: Supportsing.dms@sungard.com
Support site: https://customerzone.energy.sungard.com/

SunGard's Training Academy

Europe: +44 (0) 20 8081 2000
North America: +1.713.210.8288
Training Site: http://sungard.com/Campaigns/FS/Energy/EnergyTraining/EnergyTraining
Email: EnergyCust.Training@sungard.com

SUNGARD

ENERGY SOLUTIONS SALES & SUPPORT CONTACTS

SunGard Energy Office Locations:

North America – Headquarters
1331 Lamar Street
Suite #950
Houston, TX 77010
USA
Phone: +1 713.210.8000
Fax: +1 713.210.8001
email: ENGY.ContactUs@sungard.com

Europe
25 Canada Square
London E14 5LQ
United Kingdom
Tel: +44 (0) 20 8081 2000
Fax: +44 (0) 77 9547 2070
email: ENGY.ContactUs@sungard.com

India
Pride Portal, CTS No. 103A/5A/1A/1B
Bhamburda, Senapati Bapat Road
Shivajinager, Pune 411 016
Tel: +91 20 6624 8000
Fax: +91 20 2560 6222
email: ENGY.ContactUs@sungard.com

AsiaPac
8 Temasek Boulevard
#39-02/03 Suntec Tower Three
Singapore 038988
SINGAPORE
Tel: +65 6416 9790
Fax: +65 6333 1841
email: ENGY.ContactUs@sungard.com