

SUNGARD[®]

PUBLIC SECTOR



**THE QUEEN'S AWARDS
FOR ENTERPRISE:
INNOVATION
2008**

DS2000 ICCS

SunGard Public Sector DS2000 ICCS and Airwave Managed Service customers - Sept 2007

DS2000 Police Customers

Avon and Somerset Constabulary
Bedfordshire Police
British Transport Police
Central Scotland Police
Cleveland Police
Cumbria Police
Derbyshire Constabulary
Dumfries and Galloway Constabulary
Essex Police
Garda Siochana - Eire
Greater Manchester Police
Leicestershire Constabulary
Merseyside Police
MOD Police
Northern Constabulary
Northumbria Police
South Wales Police
Staffordshire Police
Strathclyde Police
Suffolk Constabulary
Surrey Police
Sussex Police
West Mercia Constabulary
West Midlands Police
West Yorkshire Police

DS2000 Other Agencies (TETRA)

Department of Health (ARP) (30 systems)
Highways Agency

DS2000 TETRA Gateway Customers

Humberside Police
Lincolnshire Police
Norfolk Constabulary

Airwave Managed Service Customers

Essex Police
Greater Manchester Police
Gwent Police
MOD Police
Surrey Police
Sussex Police
West Midlands Police
Highways Agency

DS2000 Customers (Non TETRA)

Dumfries and Galloway Fire Brigade
Hampshire Fire and Rescue Service
Health Service Executive-South (Cork) - Eire
Isle of Man Government Dept. of Transport
London Fire Brigade
Lincolnshire Fire and Rescue
Maritime and Coastguard Agency
North Yorkshire Fire and Rescue
Northern Ireland Fire and Rescue
RAF Search and Rescue
Royal Berkshire Fire and Rescue
Staffordshire Fire and Rescue
Strathclyde Fire Brigade
West Country Ambulance



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Press Release

SunGard Public Sector Wins Queen's Award for Enterprise: Innovation 2008

London, UK - April 21st, 2008 - SunGard Public Sector (<http://www.sungardps.co.uk>) today announced that its SunGard DS2000 Integrated Communications Control System (ICCS) has been recognised in the Queen's Awards for Enterprise: Innovation 2008.

SunGard Public Sector won the award for its continuous development of public safety communication systems. The Queen's Award recognises the contribution that SunGard has made in improving the operational efficiency of public safety control rooms and thus helping to save lives. The DS2000 ICCS has been deployed across a broad range of public agencies in the UK including Police, Fire and Ambulance, the Maritime and Coastguard Agency, the Highways Agency, British Transport Police, the MOD Police and RAF Search and Rescue. The completion of the roll-out to the ambulance service by the end of 2009 will see the DS2000 ICCS underpinning the Government's drive to bring improved response times to the whole of the UK population.

The DS2000 ICCS provides public safety organisations with flexible options for telephony and radio dispatch. Immediate touch-screen access gives the call taker/dispatcher an advantage when every second is vital. The DS2000 ICCS has traditionally been deployed to support fixed location control rooms; however, one of the innovations developed by SunGard has been a fully portable operator position that can be deployed quickly and easily for major events such as football matches and at disaster incidents. Moving forward, the success of the DS2000 ICCS product in the UK has generated strong interest from overseas public safety organisations.

Paul Eggleton, head of control room solutions at SunGard Public Sector, commented, "The Queen's Award recognises the contribution that the SunGard DS2000 team has made in developing innovative solutions for emergency services. The DS2000 system was the first of its type to be integrated with TETRA radio systems. Features such as dynamic allocation of TETRA radio system interfaces and the portable operator solution were developed to solve operational and deployment issues for the emergency control room environment."

ABOUT SUNGARD PUBLIC SECTOR LTD

SunGard Public Sector serves a wide range of customers—public safety, justice, and security agencies; local and central governments and not-for-profit organisations. SunGard Public Sector products include public administration, public safety and justice, as well as performance management and managed services. These solutions impact more than 100 million citizens in North America and 50 million citizens in the UK.

Visit SunGard Public Sector UK at [**www.sungardps.co.uk**](http://www.sungardps.co.uk)

ABOUT SUNGARD

With annual revenue of \$5 billion, SunGard is a global leader in software and processing solutions for financial services, higher education and the public sector. SunGard also helps information-dependent enterprises of all types to ensure the continuity of their business. SunGard serves more than 25,000 customers in more than 50 countries, including the world's 50 largest financial services companies.

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