

GLOBAL DELIVERY PRACTICE AREA

Leverage SunGard's mature global delivery model to do more with less

Financial services executives continue to look for ways to develop new systems and handle more work without increasing headcount. In addition, they are often asked to support business growth without an increase in their budgets.

Implementing a global delivery model that combines domain knowledge with strong governance can help firms manage growth and increase efficiency without increasing cost.

The Professional Services' global delivery practice area provides just that. It offers access to SunGard's mature global delivery model, deep knowledge of the financial services industry and technology, and intellectual property, including automated test scripts.

For example, without well-defined processes for developing or testing new systems, IT environments can become tangled and difficult to manage. SunGard has created code and performed system development and testing for many of the world's largest financial services firms.

SunGard's global delivery specialists have expertise in:

- Industry services
- Testing and integration
- Remote infrastructure management
- Sensitive intellectual property
- Workflow, reconciliations, and other platform business process outsourcing
- Product engineering, testing and support

The global delivery practice area also provides access to fully hosted solutions, backup and recovery, as well as 24/7 production and support.

Engagement models

SunGard has a variety of engagement models to help firms reach their goals without increasing headcount. For example, SunGard can perform projects based on time and materials, fixed bid or on a contract basis.

With these assets, along with reusable components, software platforms and test scripts, the global delivery practice area can provide the value and expertise that firms require in a cost effective model.

KEY BENEFITS OF THE GLOBAL DELIVERY PRACTICE AREA:

- Offers industry expertise
- Provides access to a mature, reliable global delivery model
- Helps firms free up internal resources for more value-added activities
- Applies rigorous project management and governance processes

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