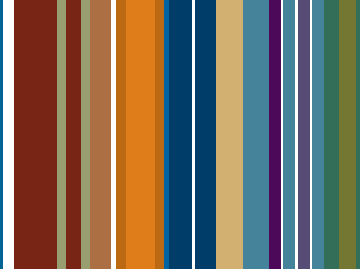




SUNGARD

SOLUTIONS FOR BROKERAGE & CLEARANCE



DOCUMENTATION SERVICES

Many financial services firms depend upon a variety of legacy systems, both third-party and proprietary. Yet often these systems lack documentation, making it difficult to fully leverage the software, much less troubleshoot problems.

With Documentation Services, customers of SunGard's Brokerage and Clearance business can optimize the use of their systems. The expanded services in system documentation helps give users easy access to the information that they require from SunGard, third-party and proprietary systems.

Documentation Services include:

- Customized documentation
- Task-based reference guides
- Internal process documentation
- Written supervisory procedures
- Guides for undocumented systems
- Role-specific documentation

KEY ADVANTAGES OF DOCUMENTATION SERVICES:

Helps customers optimize the use of their systems

With Documentation Services, customers can better understand and leverage the full range of functionality available. Customer-specific documentation can also help speed up the troubleshooting process, while online access to product resources helps firms use their systems more efficiently.

Provides users with task- and role-specific documentation while limiting their exposure to non-relevant system areas

Documentation Services can create a customized and formalized task-based reference guide to help employees who are expanding their responsibilities or assisting a colleague.

These guides can be designed so that staff only have access to the documentation relevant to their role.

Helps reduce questions about internal systems and enhance productivity

By documenting internal systems that do not have a user guide, such as legacy systems, Documentation Services helps customers better understand their systems and therefore enhance productivity.

NEED MORE INFORMATION?

Contact your sales representative at +1-800-825-2518 or visit us at <http://www.sungard.com/documentyoursystems>.

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