



FAME ENERGY MANAGED DATA SERVICES

TIMELY, ACCURATE ENERGY & COMMODITY MARKET DATA DELIVERY

Fame Energy brings data from around the world right to your desk. You can view data from major commodities and futures exchanges worldwide, in addition to accessing a wide range of third-party and contributor data.

Managing energy data from multiple sources can be both challenging and expensive. With Fame Energy's Managed Data Services you no longer need to have dedicated resources spending valuable time checking and correcting data.

INNOVATIVE QUALITY PROCESSES

Fame Energy handles all aspects of subscription data flow, focusing on data quality every step of the way. We aggregate information from a wide array of related vendors, transforming it into an accurate and usable feed.

With more than 20 years of experience, Fame Energy continues to innovate data quality processes, ensuring data accuracy. Today, we provide many thousands of end users with a fully integrated, managed data service that leverages our unique processes including data collection, validation, correction, formatting and distribution; ultimately helping to streamline resource requirements and increase business efficiency.

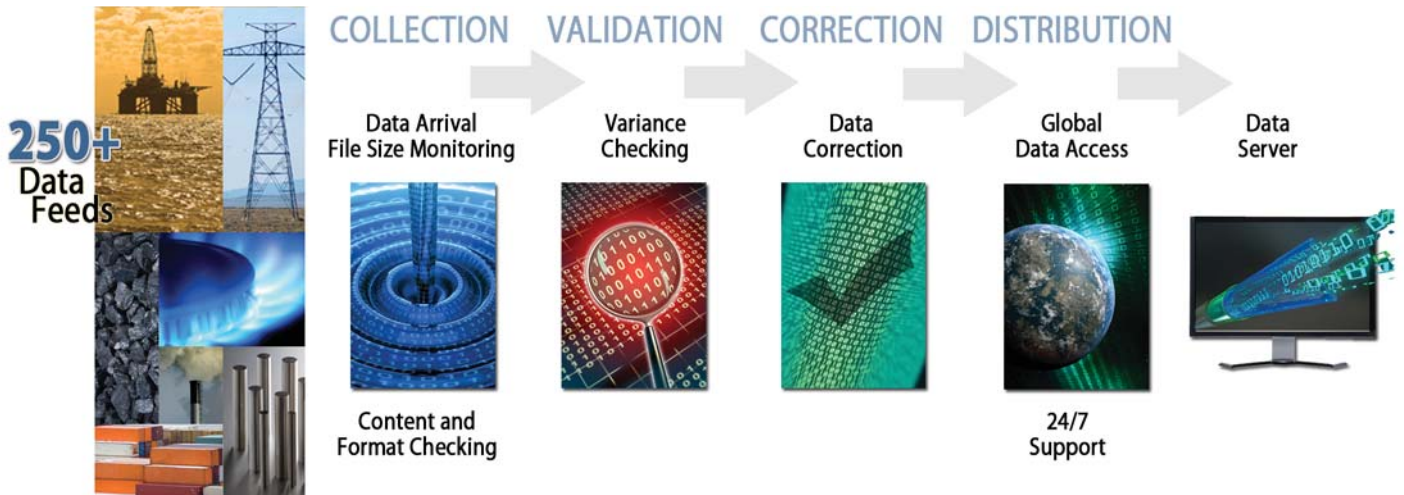


Figure 1: Fame Energy Quality Data Flow.

COMPREHENSIVE COVERAGE

Fame Energy's Managed Data Service offers access to more than 250 data feeds from more than 50 different vendors, spanning the energy and commodity sectors listed below.

- | | | |
|-------------------|----------------------|-------------|
| Oil | Petrochemicals | Electricity |
| Freight | Natural Gas | Coal |
| Refinery Yields | Weather | Emissions |
| Financial Markets | Energy Derivatives | Metals |
| Softs | Agricultural Markets | |



QUALITY

We understand that data quality is critical, so we have made it our mission to deliver a timely, quality service, while ensuring reliable, accurate data:

- **Quality Processes:** as we receive a new data source file, it is run through a series of established quality processes, each with numerous checks, to ensure data is of the highest quality.
- **Enhanced Data Quality:** in addition to our built-in quality processes, we also offer a value-added data comparison service that generates personalized daily emails warning of any discrepancies between electronic data and physical newsletter content.

VALUE

With Fame Energy you have a single vendor who supplies all your energy and commodity data requirements, who is also making sure the data is clean and accurate. That means one relationship, one set of agreements, and one place to turn for help. Which in turn means better data quality and lower costs for you.

GLOBAL SUPPORT

As a dedicated service provider, we have established support mechanisms that allow customers to maximize the performance of their data management service. These mechanisms offer customers the ability to:

- Access energy market expertise in global support centers in the United Kingdom, United States, and Singapore via the support hotline.
- Log-on to CustomerZone, our customer web site, to view data arrival information, new data sources, software release schedules, quality information, and publication calendars.
- With any data subscription, you will automatically enjoy any coverage enhancements, ensuring continuous in-depth market coverage.
- Contract with SunGard consultants for more specialized projects, to integrate proprietary data or add custom feeds.

SECURITY

Your data is protected by an industry leading, high-availability infrastructure. SunGard offers disaster recovery, world-class hosting, and ASP solutions of its various technologies and applications in a resilient and secure environment. SunGard's network infrastructure offers multi-redundant delivery paths, which provide full fault tolerance and protection.

SUNGARD ENERGY AND COMMODITIES

SunGard's energy and commodities solutions help energy companies, corporate hedgers, hedge funds and financial services firms compete efficiently in global energy and commodities markets by streamlining and integrating the trading, risk management and operations of physical commodities and their associated financial instruments. **Visit www.sungard.com/fameenergy** for more information.

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