

PARTICIPANT PAYMENTS WEB

Omni's Participant Payments Web solution provides participants with Internet access to their benefit disbursement information from Omni Payments. Personal account information from the past, present and future is now available online and in real-time. Online access helps eliminate costly phone calls by providing the information directly through the participant's Internet service provider. Payments is truly an all-inclusive solution for managing your check writing, pension disbursement and tax reporting activities.

As the Omni Payments features evolve, so do the Participant Payments Web features. Participants can view check and tax information, as well as update home address information. Participant Payments Web allows the participant to start, review, stop and update direct deposit information for recurring disbursements. It also contains the same functionality as Omni payments for online edits and updating.

Regardless of the delivery method, a participant needs only a social security number and a personal identification number (PIN) for fast and convenient check information. Since Participant Payments Web is JavaServer Pages (JSP) based, Web pages can be completely customized to match an existing suite of Web products delivered by SunGard. Participant Payments Web is the gateway to worldwide benefit disbursement information by providing plan participants with the access they need from anywhere at any time. Additionally, it helps save time administratively in processing accounts from the controller end.

HIGHLIGHTED FEATURES

Access

- Internet access to plan participant account
- Real-time inquiry and updating of Omni Payments
- Base Omni Payments security utilized to access Participant Payments Web
- Industry standard Secure Sockets Layer (SSL) supported
- PIN generation by plan with letters and confirmations
- One PIN required to access multiple accounts for one SSN
- Direct data access to disbursement, check and tax information
- Online participant address inquiry and update
- Direct deposit inquiry, setup and update
- PIN management through participant-controlled PIN changes
- Contact page (including e-mail) to capture additional participant needs
- Inquiry for federal and state withholding elections
- Multiple page flows to meet client needs
- Customized and externalized messages to help improve communication with participant

Reporting

- PIN letters for new, changed and reset PIN
- Confirmation for address changes
- Confirmation for direct deposit changes
- Statistics including last log in, PIN locked and participant e-mail address
- Activity tracking for Web participants by plan (address changes, EFT adds, EFT changes, EFT deletes)

Requirements

- Omni Payments 4.1
- TCP / IP host communications
- Dedicated Windows or UNIX Web server that supports Java Servlet API

For more information on SunGard's Omni Participant Payments Web and what it can do for your organization, please contact your account manager.

www.sungard.com/omni